

Section	Item	Quiz	Duration	Contents	
Introduction to Healthcare Quality	Lecture 1	12 MCQs	03:27 hr	Healthcare Quality Concepts I	
	Lecture 2	8 MCQs	02:04 hr	Healthcare Quality Concepts II	
Part 1: Leadership & Structure	Lecture 3	16 MCQs	02:26 hr	Leadership vs. Management/Organizational Direction/ Strategic Planning/Environmental Analysis	
	Lecture 4	15 MCQs	03:15 hr	The Quality Council/ QI Teams/ Objective Performance Monitoring Criteria/ Utilization M.	
	Lecture 5	10 MCQs	03:42 hr	Risk M./ Case M./ Coordination of Care/ Financial M.	
	Lecture 6	7 MCQs	03:16 hr	Insurance & Managed Care Concepts / U.S. Regulations	
	Examination 1	---	---	50 MCQs on Intro. to Healthcare Q. and Leadership& Structure (Time allowed: 1 hour)	
Part 2: Information Management	Lecture 7	10 MCQs	02:14 hr	Intro. To Information M. / Info. Resources/ Confidentiality/ The Medical Record/ EHR	
	Lecture 8	12 MCQs	02:10 hr	The Epidemiological Theory/ The Population and Sampling/ Data Collection Techniques.	
	Lecture 9	16 MCQs	03:16 hr	Basic Statistics	
	Lecture 10	14 MCQs	02: 18 hr	Performance Improvement Tools (Part 1)	
	Lecture 11	11 MCQs	02:14 hr	Performance Improvement Tools (Part 2)	
	Lecture 12	7 MCQs	02:03 hr	Case Study: Using Q. Tools / Data Display & Reporting/ Analysis & Interpretation/ Computerization	
	Lecture 13	5 MCQs	01:48 hr	Statistical Process Control (SPC)	
	Lecture 14	Prerequisite	---	00:07 hr	How to download and install Minitab software.
		Part 1	---	02:18 hr	Using Minitab for SPC
		Part 2	---	00:28 hr	How to write Policies and Procedures
Examination 2	---	---	50 MCQs on Information Management (Time allowed: 1 hour)		
Part 3: Performance Measurement & Improvement	Lecture 15	18 MCQs	02:45 hr	Juran Trilogy / PI Models / Action Plans / Outcome Measures	
	Lecture 16	14 MCQs	01:57 hr	Benchmarking / Teams / Practice Guidelines / Pt. Advocacy Program	
	Lecture 17	9 MCQs	02:37 hr	Evaluation / Quality Reviews / Practitioners Appraisal / OPPE & FPPE	
	Lecture 18	14 MCQs	02:54 hr	People Management / Empowerment/ Committee Meetings / Education & Training	
	Lecture 19	10 MCQs	03:01 hr	Change Management / Continuous Readiness/ Accreditation & Recognition Programs	
	Examination 3	---	---	50 MCQs on Performance Measurement & Improvement (Time allowed: 1 hour)	
Part 4: Patient Safety	Lecture 20	14 MCQs	04:03 hr	Patient Safety	
	Examination 4	---	---	50 MCQs on Patient Safety (Time allowed: 1 hour)	
MCQs Lectures	MCQs Lecture 1	---	02:22 hr	Solving and discussing important MCQs.	
	MCQs Lecture 2	---	02:11 hr	Solving and discussing important MCQs.	
	MCQs Lecture 3	---	02:32 hr	Solving and discussing important MCQs.	
	MCQs Lecture 4	---	02:08 hr	Solving and discussing important MCQs.	
Final Assessment	Final Examination	---	---	140 MCQs on the whole curriculum (Time allowed: 3 hours)	

} Additional knowledge for practice and NOT required for the CPHQ exam.